

## INFORMATION FOR CUSTOMERS

# Get free proof of your COVID-19 vaccination



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Your immunisation history statement and COVID-19 digital certificate both show proof of your COVID-19 vaccination status.

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The easiest way to get your proof is online using either:

- myGov
- the Express Plus Medicare mobile app.

### USING MYGOV

1. Sign in to myGov.
2. Select the **Proof of COVID-19 vaccination** quick link.
3. Select your name, and then **View immunisation history statement (PDF)** or **View COVID-19 digital certificate (PDF)**.

### USING THE EXPRESS PLUS MEDICARE MOBILE APP

1. Log on to the app.
2. Select **Immunisation history** from **Services**.
3. Select your name, and then select **View immunisation history statement (PDF)** or **View COVID-19 digital certificate (PDF)**.

If you can't get your immunisation history statement online or need help, call **1800 653 809\***.

## PROOF OF YOUR COVID-19 VACCINATION

### IF YOU DON'T HAVE A MEDICARE ONLINE ACCOUNT

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You need to link Medicare to your myGov account to set up your Medicare online account.

Sign in to, or create, your myGov account at **my.gov.au**

You can then link Medicare using either:

- your Medicare card number and information from your Medicare history
- a linking code issued by Medicare.

For help linking Medicare to myGov, go to **servicesaustralia.gov.au/medicareguides**

You can also get your vaccination proof through My Health Record. You can link My Health Record to myGov.

### KEEP YOUR CONTACT DETAILS UP TO DATE WITH MEDICARE

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You can view and update your details using your Medicare online account or the Express Plus Medicare mobile app.

### IF YOU'RE NOT ELIGIBLE FOR MEDICARE OR DVA

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You can get proof of your COVID-19 vaccinations using the Individual Healthcare Identifiers service through myGov.

#### MORE INFORMATION

For information about getting proof of your COVID-19 vaccination, go to **servicesaustralia.gov.au/covidvaccineproof**

For the latest COVID-19 updates and advice, go to **australia.gov.au**



\* Call charges apply from mobile and pay phones only.